

# Inspect, repair, reissue: how we keep your pallet quality consistently high

## Inside a CHEP service centre: key steps in our inspection and repair process

- 1 Pallets arrive at the CHEP service centre
- 2 Each is inspected by experienced quality assurance staff, and by lasers for unrivalled speed and accuracy
- 3 Precise measurements are taken to ensure correct dimensions and alignment of parts
- 4 Dirt and minor debris is removed
- 5 Deck boards are inspected, and if necessary tested, for load-bearing capacity
- 6 Problem nails are refixed or replaced
- 7 Broken planks are removed for recycling and replaced
- 8 Fresh paint is applied where necessary

