

# Any size, any industry: supporting your business, whatever your business

## The same standard of service for every customer

No matter what your size, you can expect the same high standard of service as every other CHEP customer. We work with a range of businesses – from those who use 20 pallets a year to big names such as Unilever and Tesco – and survey them regularly to make sure they're happy with our products and services. In 2015, this research showed that the majority of our small and medium-sized customers were either satisfied with CHEP or would actively recommend us, and that the same proportion of larger customers would do the same\*\*.

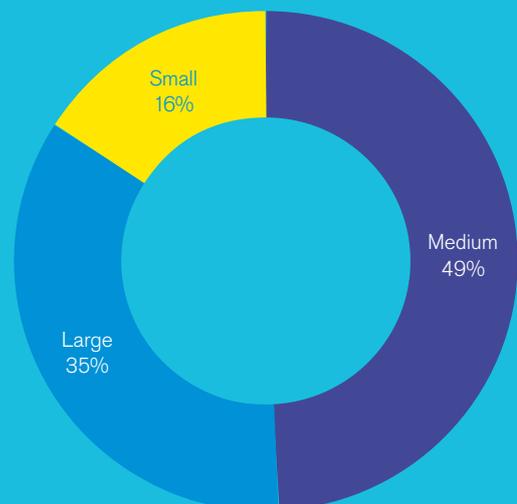
By joining us, you'll get access to a team of experts who are dedicated to anticipating and fulfilling your business needs before problems arise. That's the benefit of working with a company with over 2,900 staff in Europe across 32 countries. We can make sure that you save time and money, wherever you are, whatever the scale of your business.

## Better management tools, better oversight and control

You can access your CHEP account at any time and from any location via a range of digital devices – even your smartphone or tablet. This means you can remain flexible and respond to the changing needs of your supply chain at your convenience. Whatever the size and scale of your orders. Whatever the urgency. To place an order, all you have to do is select a product, a service and a time slot. It's as simple as that.

**Only CHEP:** No one has been inside more facilities and helped to improve more supply chains than CHEP. No one can match our knowledge of data flow, goods and shipping platforms. Our software and processes are based on our experience from around the world.

## Companies of all shapes and sizes: CHEP customers as a share of total base (UK)\*



Our online tools give you  
real-time, secure, multi-user  
oversight and control of your  
supply chain movements