

System-Wide Solutions

Move More
With Less.

CHEP
A Brambles Company



Part of our service offer includes



Maintenance

Our standardised inspection, repair and cleaning processes ensure our containers are of the highest possible quality and cleanliness, inside and out. Delivered to you on time and ready to use.

Management

At CHEP, we take away the administrative challenges of procuring and owning your own equipment. We provide end-to-end supply chain solutions. We manage the seasonality, collection and issue transport, asset management, demand planning, network optimisation, repair and maintenance so that you don't have to.

Insert management

We also supply and/or manage internal dunnage or inserts to ensure secure and efficient shipment of your goods. If required, CHEP can specially design and produce internal packaging for a perfect fit, regardless of the shape and size of items to be shipped. Our vast experience includes management of inserts with large OEMs, as well as CHEP-owned inserts designed and developed for leading customers.

Total container management (TCM)

How does it work?

We offer on-site support and inspect containers in your plant. Here we determine directly whether or not to send it to our service centre for maintenance or re-issue it directly to the supply chain.

This win-win solution will not only reduce the overall CO₂ footprint, but will also generate savings in unnecessary transportation and cleaning of ready-for-use containers.

Track and trace

CHEP's online tools, such as myCHEP, give you a constant overview of the containers and packaging in use as well as all costs. This easy-to-use, multi-lingual customer platform lets you order delivery and pickup of containers at your convenience, 24/7/365. You can also track movements in real time and correspond with the CHEP Service Centre.

Key facts about myCHEP

22
languages

65
countries

16.5 million
operations per year

55,000
registered customers

21.9 million
annual visits

400
annual visits per customer

Our services to move more with less

Cost pressure, high safety standards, complex environmental compatibility regulations – the global automotive industry faces an array of growing challenges.

Throughout the value chain, car makers and suppliers respond with flexibility to improve. To achieve top performance, everyone needs to enhance efficiency.

When you work with CHEP, you'll find we have what it takes to make all that happen for your business and your supply chain. You'll have the platforms, the quality, the supply and access to our supply chain expertise to help move more goods, to more places, more efficiently and more sustainably across the world.

We can help you Move More with Less.

More efficiency. Less waste.

More protection. Less damage.

More utilisation. Less freight.

Full service

An all-inclusive program that includes rental of containers, freight to and from service centres, container repair and tracking services for all flows.

Benefits

- + Cut supply chain costs and save on capital investment
- + Simplify operations and increase efficiency
- + Focus on core competency
- + Get the right container, in the right place, at the right time

Managed service

Management of privately owned fleets via tracking and asset management with real-time visibility of movements.

Benefits

- + Reduce loss rates and increase fleet visibility via tracking
- + Keep ownership of your assets, but take away the hassle of management and maintenance

Static hire

Hire what you need, whenever and wherever you need it to meet your seasonal production demands.

Benefits

- + Avoid emergency one-way packaging
- + Pay only for what you need
- + Save capital investment and save warehouse space

Managed collections

Support an established milk-run environment, enabling synergies between in and outbound flows to be realised.

Benefits

- + Synchronisation of the flow of equipment as well as goods
- + CO₂ footprint reduced
- + Increase operational efficiency

Here's how it works

You may believe that your supply chain has some inefficiencies, but where exactly are they? Identifying the root cause and finding the right mix of solutions is one of the best and most immediate ways to save costs within your supply chain.

Before we move your containers from A to B we want to know you from A to Z. First, we listen. After gaining a full understanding of your key objectives to cut costs and improve efficiency, we find the right packaging solution and do the packaging conversion for your particular supply chain. Count on our lean-process experts and packaging engineers to take out all the guesswork for you.

With the right set of questions we will analyse your needs:

- + What is your packaging strategy and how does it affect your total cost of ownership?
- + Where can you cut costs in your supply chain, whilst improving efficiency?
- + What is your pack density?
- + How is your transportation utilisation affected by packaging?
- + Does the packaging sufficiently protect your goods?
- + How well can you track your shipments?
- + What is the impact of cardboard at line side?
- + Do you have a system to manage your packaging well?
- + Is your packaging always in the right place, at the right time and when you need it?

Based on your answers, we review your entire system and identify every opportunity, helping you to find:

- + Root causes of non-value added activities
- + Quick wins, identifying things that can be improved immediately
- + Transportation utilisation, including collaborative freight and network optimisation
- + Fit for purpose equipment relating to product type, cycle time, geography, transport mode, pack density and more
- + Hot spots where product damage and contamination is happening
- + Hidden dwell times causing unnecessary pipeline inventory
- + Misreporting of inbound and outbound flows of materials, equipment and unit loads
- + Innovation, including the design or sourcing of new equipment, applications and/or methods to continuously improve supply chain efficiency
- + New IT systems to streamline and optimise all of your data flows
- + Environmental sustainability improvements, resulting from less miles and reduced waste

How we'll work together

Our experienced and dedicated supply-chain experts, equipped with industry best-practice training, tools and methodologies, will work in partnership with you to review and document your current operations and understand your requirements. So we can provide detailed insights into your supply chain and develop tailored, innovative solutions for you.

Discovery: We carry out comprehensive on-site data gathering, conduct interviews, analyse industry trends and innovations to understand and identify your specific needs and objectives.

Insights: We utilise our supply chain expertise and CHEP developed tools to analyse your current flows, processes and costs, and complete value stream maps and Total Cost of Ownership models to diagnose key challenges and identify opportunities to optimise your supply chain.

Value Stream Mapping: An easy-to-understand graphical depiction of your entire supply chain, including all product, platform and data flows. Mapping movements to and from your suppliers, plant-to-plant movements and movements from you to manufacturers or warehouses. It really can help identify trends and bring clarity to your entire supply-chain network, or to your supply chain within a local facility or region. It can help us work with you to identify best practices, as well as the root causes behind network inefficiencies.

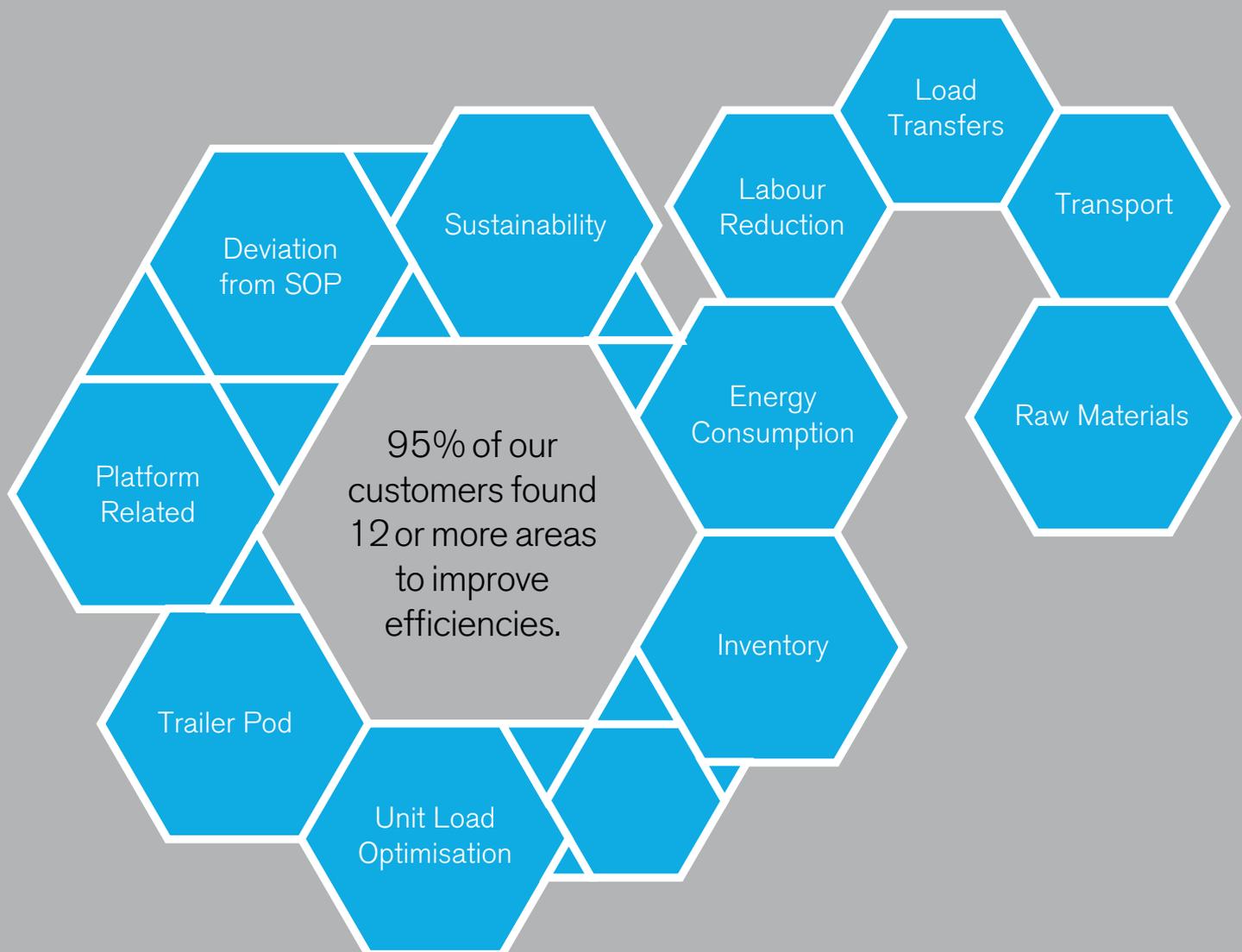
Identifying waste and the ways to eliminate it.

Recommendations: We will develop ideas designed to optimise your supply chain and meet your objectives. These will include platforms, service options, network optimisation, supply-chain best practices and sustainability.

Implementation: A dedicated project management team will work in partnership with you to jointly implement and monitor the selected solutions. Regular reviews at senior level, across our organisations, will further optimise your supply chain.

- + **Kick off:** This is an opportunity to get to know the implementation team, and agree on the implementation process and timeline at a company level
- + **Onboarding of plants:** We establish a unique implementation plan with its own timeline and ramp-up phase for each plant. In order to speed up the implementation process, we support the organisation of supplier events as needed
- + **Onboarding suppliers:** We work directly with your suppliers to ensure a seamless onboarding process. We provide support to your suppliers to train them in how to use our system
- + **Support and training:** As part of our service, we provide training and support for all aspects of the solution – ranging from the use of our online customer portal myCHEP, to the training of how to handle the equipment at your premises

Approximately 80% of costs associated with cardboard packaging are in addition to the budgeted spend. So we model your real total cost of owning your own/utilising one-way platforms to identify areas of savings. These include all direct and indirect costs, such as the cost of purchasing, maintaining and disposing your current platforms, all admin and operational costs and expenses from product damage.



Only CHEP



No one has been inside more facilities and improved more supply chains than CHEP. Our software and processes were designed based on our experience from around the world. No one can bring more clarity to create the most effective and efficient movement of goods. But we're not just a service, we're a partner. We will collaborate with you, investigate the unique demands of your situation and your supply chain, so we can help you make a real difference.

Our pooling business model is inherently sustainable and so our care for the environment comes as standard. However, a Value Chain Analysis can help you root out even more inefficiencies and waste that is harmful to the health of our planet. Our solution can help you both measure and gain value from best-in-class sustainability practices. It's all part of CHEP's Better Planet initiative. We have only one planet. So we're working to take care of it.

Better Business.
Better Planet.

We are CHEP.

**We've helped more companies
move more goods, to more places,
more efficiently and more sustainably
than anyone else in the world.**

**We use our scale, network and
knowledge to help you share and
reuse resources, redefining the
way the supply chain works.**

So you can move more with less.

**More efficiency. Less risk.
More sharing. Less cost.
More simplicity. Less complexity.
More sustainability. Less waste.**

**Because finding new ways to make
the world's supply chains more efficient
isn't just better for your business.
It's better for our planet.**

Let's talk.



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