



CREATE VALUE AND DELIVER PROACTIVE SUPPORT



Nestle and CHEP win GOLD SHOP! Association Award

SUPER CHARGE YOUR IN STORE PROMOTIONS SUSTAINABLY

Our award-winning, new 1/6 Pallet delivers best-in-class promotional conformance, reducing cost, waste and complexity for off-location promotional displays.

Check out the specification sheet [available here](#) or [click here](#) to contact our team to find out more.

OPTIMISE SUPPLY CHAIN PERFORMANCE WITH THE NEW PDF1 CONTAINER

This new, innovative food grade processing container provides superior packaging, storage and transport savings. Keep an eye out for more details being released soon.



SIMPLIFY PROCESSES AND SUPPORT

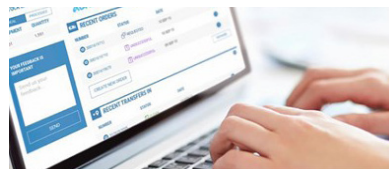
SIMPLIFYING THE CHEP INVOICE

- + To simplify and improve your experience, we're enhancing the CHEP invoice.
- + To capture customer feedback, we held our first virtual discussion on 6 May. [Click here](#) for a summary of the discussion.
- + **NEW easy to understand Invoice Explainer available now!** We've developed a new explainer to make it easier to understand your CHEP invoice. [Click here](#) to access this quick and simple support resource.



MYCHEP UPDATE: NEW TRAINING RESOURCE

NEW training video available on how to conduct a docket enquiry in myCHEP. This covers how to search for single or multiple dockets, key tips when reviewing dockets, where to find the contact details of your trading partner, plus more... [Click here](#) to view.



CONSISTENT AND RELIABLE PLATFORMS AND SERVICES

NEW SYDNEY SERVICE CENTRE AT KEMPS CREEK

The new service centre at 5 Entolasia Close, Kemps Creek was officially opened in April 2021.

This state-of-the-art site provides improved capability and efficiency, enhancing the employee and customer experience through the use of the latest crate and container washing equipment.

This brand-new site is conveniently located near key industrial hubs and is close to the new Badgerys Creek Airport.



SERVICE CENTRE IMPROVEMENTS

- ✓ New nail rollers installed at Erskine Park improving pallet quality.
- ✓ Installed assured pallet line at Kenwick to enable the supply of Assured pallets.
- ✓ New machine guarding installed at Rocklea and Meeandah, improving product quality and site safety.
- ✓ Modified traffic flow at Rocklea is improving turnaround times, vehicle movements and pedestrian segregation.
- ✓ New triple tyne forklifts rolled out across the network are supporting faster loading and unloading of vehicles, as more products can be handled on the tyres.



NEW SITE COMING SOON AT EASTERN CREEK IN NSW



The new CHEP service centre at Eastern Creek is progressing well with equipment installation underway. Expected go live is FY22. This state-of-the-art site will provide improved capability and efficiency, with an optimised layout for quicker vehicle turnaround times and the latest repair equipment.

This brand-new site is conveniently located close to the M4 and M7 Motorways, enabling easy access.