



CREATE VALUE AND DELIVER PROACTIVE SUPPORT



PRE-PACK PROMOTIONS WITH NEW 1/6 PALLET

Our award-winning, new 1/6 Pallet delivers best-in-class promotional conformance, enhances promotional safety and efficiency, plus eliminates waste.

Check out the specification sheet [available here](#) or [click here](#) to contact our team to find out more.



OPTIMISE PERFORMANCE WITH THE NEW PALLECON DRY FOOD CONTAINER (PDF1)

Achieve superior supply chain savings from packaging, storage, transportation and reduced capital outlay. Check out the PDF1 specification sheet [available here](#) or [click here](#) to contact our team to learn more.



SIMPLIFY PROCESSES AND SUPPORT

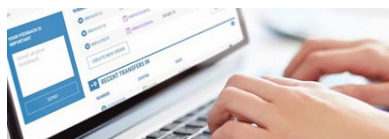
NEW STOCKTAKE GUIDE AVAILABLE NOW

- + To support you undertake stocktakes as part of good equipment control practices, we've developed a new guide for you.
- + This new guide features a pre- and post-stocktake checklist, along with a useful platform stocktake tally sheet. [Click here](#) to download.
- + **Key tip:** review the CHEP product range [here](#) to correctly identify the right equipment type being counted.



MYCHEP UPDATE

To support you set up myCHEP on your smartphone or tablet, we've created a quick user guide. [Click here](#) to review.



DIGITAL IMPROVEMENTS

We're enhancing the CHEPedia section on [CHEP.com](#) with additional training and support resources. Keep a lookout for updates in October.

CONSISTENT AND RELIABLE PLATFORMS AND SERVICES

NEW SYDNEY SERVICE CENTRE AT EASTERN CREEK

A new service centre at Eastern Creek, 13 Interchange Drive, officially opened on 23 August 2021. This state-of-the-art site has an optimised layout for quicker vehicle turnaround times and the latest repair equipment.

This new site improves customer service and truck loading times with 8 truck side loading bays and 2 recessed docks for rear loaded trucks. It also features optimised site traffic control, the latest repair technology, nail rollers and digital quality checkers, supporting enhanced safety and quality performance.



SERVICE CENTRE AND LOGISTICS IMPROVEMENTS

- ✓ Installation of assured pallet line underway at Altona to enable the supply of Assured Pallets from early October.
- ✓ Installation of new crate washer at Derrimut, due early September to enhance reliability and productivity.
- ✓ We have doubled our Logistics capacity from Newcastle to Sydney to efficiently move CHEP products to service centres to meet demand.
- ✓ Supported a customer to unlock better transport utilisation, delivering the same volume of CHEP equipment with 133 less loads annually.
- ✓ Service centres at Kenwick and Kemps Creek are now fully operational, providing customers with consistent and reliable products and services.



NEW SITE COMING SOON AT ROCHEDALE IN QLD



Construction of this state-of-the-art site commenced in late July 2021 and will be operational in early 2022. With the latest wash equipment, customers will be able to access reusable plastic containers (RPCs), plastic pallets, bins, and other bulk containers from a single location.

It is conveniently located near key industrial hubs and adjacent to the Gateway Motorway interchange, providing fast and efficient connectivity. [Click here](#) to learn more.