



YOUR INSIGHTS, OUR ACTIONS

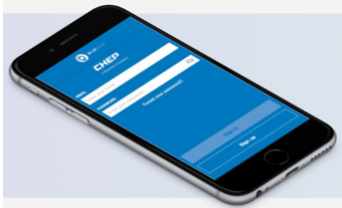
We're listening to you, and taking action

CHEP

A Brambles Company

CREATE VALUE AND DELIVER PROACTIVE SUPPORT

UNLOCKING EFFICIENCIES AND OPTIMISING THE RECOVERY OF CHEP EQUIPMENT



Help us spot and report CHEP equipment outside the pooling network

To help you spot and report CHEP pallets, reusable plastic containers (RPCs) / crates and other container equipment that may have moved outside of the CHEP trading partner network, we've developed the BlueCode App.



Download this for free today from the App Store [here](#).

SIMPLIFY PROCESSES AND SUPPORT

ACCESS NEW EQUIPMENT CONTROL POSTERS

To help raise awareness in your business of the value of pooled equipment and the importance of associated transactional paperwork and processes, we've updated the equipment control posters for pallets and foldable bins.



Available now on [CHEPedia here](#).

IMPROVE YOUR KNOWLEDGE OF THE CHEP INVOICE

To help you navigate your CHEP invoice, we developed the Invoice Explainer webpage that highlights and explains the elements of the invoice you need to know. [Access here](#).



CONSISTENT AND RELIABLE PLATFORMS AND SERVICES

NEW SERVICE CENTRE - DIREK, SOUTH AUSTRALIA

Construction of CHEP Australia's new purpose-built service centre in Direk, South Australia is underway. This state-of-the-art site will be operational in Q2 FY23 and will provide increased capacity, capability and efficiency, with an optimised layout for quicker vehicle turnaround times.

Featuring the latest CHEP repair equipment, nail rollers and digital quality checkers, this new site will optimise pallet, bin and RPC / crate quality. It is conveniently located near major northern arterial routes including the Northern Expressway and Port Wakefield Road, Dry Creek and the Port of Adelaide. It is also located close to our customer base, providing fast and efficient connectivity.

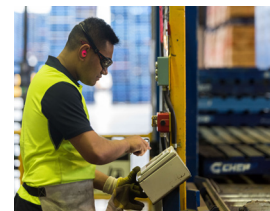


CHEP LOGISTICS DELIVER SUPPLY CONTINUITY

Contact 1300 CHEP 2U (1300 2437 28) to learn more.

SERVICE CENTRE AND LOGISTICS IMPROVEMENTS

- ✓ In March 2022, CHEP Australia officially opened a new state-of-the-art wash facility at Kemps Creek. This new site will wash and repair more than 34 million containers per annum and includes the latest technology in centrifugal crate drying, as well as HACCP accredited processes.
- ✓ Completed our annual HACCP certification at CHEP service centres located at Carole Park, Derrimut, Kemps Creek and Kenwick.
- ✓ CHEP service centres located at Altona, Eastern Creek and Kenwick service centres successfully completed their ISO9001:2015 audits and were certified to handle Assured Pallets. This is in addition to other Assured Pallet certified service centres; Derrimut, Oxley and Dandenong South.



SERVICE CENTRE PUBLIC HOLIDAY TRADING HOURS

To support your business, we've updated our public holiday trading hours schedule.

For CHEP Australia's Public Holiday Trading Hours, from June 2022 to January 2023, [click here](#).



SERVICE CENTRE DEVELOPMENTS - ROCHEDALE, QUEENSLAND



CHEP Australia's new purpose-built service centre at Unit 3, 11 Interchange Place, Rochedale, QLD 4123, opened 16 May 2022.

This newest addition to our Service Centre network brings together our existing Carole Park (AUR5) and Parkinson (AU3P) operations. It is equipped with industry leading wash equipment, which will deliver an optimal wash quality for all our RPCs / crates, bins, containers and display pallets.