Supply chains do more than move product.

They serve the needs of people.

They protect food as it moves from farms and fields to the family dinner table. They protect the environment by operating efficiently and sustainably. They build better communities. They help uplift the underprivileged, providing safe and rewarding employment opportunities.

We see it every day because we are inside thousands of supply chains around the world, and we work hard to achieve those outcomes, just like you do.

We converged the circular economy and the shared economy when we introduced the concept of sharing and reusing platforms more than 60 years ago. It’s in our DNA to reduce waste and carbon emissions, protect and preserve the use of natural resources, reduce product damage, increase the world’s food supply, support diversity and indigenous communities, and improve the working and safety conditions within established and emerging supply chains.

Here’s how together we can make the world a better place:

**Community Development**

In South Africa, our community development initiatives help people who need it most, from the homeless to children living in poverty. We provide assistance through a range of carefully screened programs supported by NGOs.

Many of our community initiatives focus on helping the youngest members of our society, particularly in rural areas where schools are often poorly funded and where children often lack the most basic supplies.

We support our chosen programs financially, and we’ve also built our own successful employee volunteer program from scratch.

We believe that both big corporations and single individuals have a unique role to play in bringing about meaningful change in our communities. When you choose CHEP, you choose a responsible business serious about upliftment and transformation.

**Broad Based Black Economic Empowerment**

CHEP achieves success in several different ways with regards to Broad Based Black Economic Empowerment (BBBEE), the South African policy seeking to advance opportunities for people of colour.

One of the most significant areas of success has been in employment equity.

Due to the nature of our work, we often hire employees with limited skills and experience. These workers benefit from the skills development programs we provide, which enhance the competencies of all of our workers and enable them to advance economically.

Our BBBEE initiatives also extend to our suppliers. During the last several years, we have focused a lot of attention and resources on developing an inclusive and preferential procurement strategy. As a result, 95% of all our new vendor requests are BBBEE-rated in some capacity.

Last year CHEP employees spent 1789 hours volunteering in our communities across South Africa.
We collaborate with our customers around the world to improve businesses, communities and the environment. Our goals in South Africa include:

**Better Planet**
- **Zero Deforestation**
  - 100% chain of custody for all timber supply

**Better Businesses**
- **Better Workplace**
  - Creating a better workplace through Health & Safety, BBBEE, and best practice Employee Engagement and Corporate Governance

**Better Communities**
- **Helping Education**
  - Improvements in education through donations and volunteering

- **Helping Food Security**
  - Improvements in food loss reduction through customer collaboration, issue advocacy, donations and volunteering

- **Helping the Environment**
  - Improvements in reforestation projects

**Better Supply Chain**
- **Better Collaboration**
  - Improvements in customer collaboration projects to reduce costs and improve sustainability

- **Zero Emissions**
  - 20% reduction in CO₂ emissions per unit delivered

- **Zero Waste**
  - Zero wood and plastic waste to landfill

- **Zero Deforestation**
  - 100% chain of custody for all timber supply
Food Loss Reduction

The challenges of Africa’s logistics network pose a never-ending threat to the food supply. Infrastructure deficiencies, border delays, temperature controls—antithemsa to your efforts to transport perishable product.

Given that the continent is home to 235 million undernourished people, it’s a problem we need to address.

The good news is that we can work together to prevent food loss due to spoilage, product damage and temperature issues. We’ll look inside your supply chain and identify opportunities to minimise these issues.

Environmental Sustainability

Working with CHEP, you’ll always have confidence that your platforms are providing an environmentally friendly solution. All of the timber used to make our wooden pallets in South Africa comes from sustainable tree farms. In fact, we own 10 sustainable tree farms here, and our foresters oversee these operations to ensure that the timber we use for pallets is replenishable and does not deplete resources. In addition, many of our plastic products are made of recyclable material that ensures a 100% lifespan of these products in the supply chain.

Our platform solutions are designed to have environmental benefits. Through product load and truck load optimisation, we reduce waste, fuel consumption and CO₂ emissions. Through Value Chain Analysis and Environmental Impact Analysis, we eliminate inefficiencies that produce waste.

Every day, thousands of the world’s supply chains choose to share and reuse our platforms to eliminate waste in their business.

What our customers achieve each year through the sharing and reuse of CHEP platforms:

- 630,000 tonnes of CO₂ are taken out of the atmosphere.
- 1.38 million trees are left on the planet.
- 420,000 tonnes of trash never makes it to landfills.
- 3,000 less tonnes of food is damaged during transport.

This is the impact of a sustainable and efficient product load. This is the value we all bring to business and the world.

The many costs of food waste

- Raw Materials
- Water
- Transportation
- Soil
- Capital
- Packaging
- Energy
- Time
- Labour
- Material Handling
Our global injury rate declined more than 11% in 2015, vs. 2010.

We can assist local food banks in several ways:

+ We provide distribution platforms to help companies move their donations to food bank facilities.
+ Through our corporately sponsored employee volunteer programs, our associates volunteer in their local food banks.
+ We make direct monetary and product contributions to food banks.
+ Our logistics experts provide support to optimise logistical processes at local food banks.
+ We promote the needs of local food banks with our customers and through trade groups.

Workplace Safety

We’ve adopted and follow the Zero Harm program to maintain a safety culture that targets zero injuries, zero environmental damage and zero detrimental impact on human rights.

We seek to apply industry best occupational health, safety and environmental (OHS&E) practice for employees, contractors, customers and local communities.

Our comprehensive safety training programs minimise the danger that vehicles, machinery and power tools pose to the people in our work environments. We follow rigid procedures for following up on injuries and close calls, so we can determine whether processes can be improved to enhance safety. We understand the causes of injuries in dangerous work environments.

Changing the way a workforce thinks about safety reduces accidents and identifies risks before they become problems. We’ll help you determine where your organisation is positioned on the Generative model:

- **Pathological**
  - Employees don’t care about the ramifications of their actions

- **Reactive**
  - Employees start understanding their actions have consequences

- **Calculative**
  - Employees adhere to safety and process guidelines

- **Proactive**
  - Employees work on solutions to safety challenges they face

- **Generative**
  - Employees start innovating on processes beyond safety

Our safety experts have been inside a variety of operations, both ours and those of our customers. We can work with you to share the most effective workplace safety practices that we’ve learned. We know that a safe workforce is a productive workforce. When we work together, we’ll succeed together.
If you're looking to improve your supply chain, let's talk.

This is the Supply Change.
Together we can make it happen.

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