

The **myCHEP** portal is the NEW digital platform built especially for our customers. It provides our customers with a digital experience that is SMART, SIMPLE, and FAST to increase the ease of doing business with us.

There is no cost for customers to use myCHEP. It will continue to be part of our overall CHEP offering.

See “**The myCHEP: SMART, SIMPLE and FAST**” table below, to read the specific functions built to improve our customer user experience:

SMART	
<p>Increased flexibility on how customers do business with CHEP. Users are no longer limited to their desk, but can use myCHEP on the move as well. This new portal also offers innovative features to make the customer’s job easier, such as same day ordering (express orders).</p>	
MOBILE OPTIONS	EXPRESS ORDERS
myCHEP automatically resizes to mobile devices including the latest generation of tablets and smartphones.	Your emergency becomes ours! You can now place orders under the standard order lead time and track its status online.
SIMPLE	
<p>A modernized customer experience. CHEP has looked to best in class applications on the web to understand what makes a great customer experience, and used these principles as a base in building a simplified and more efficient system for customers.</p>	
MANAGE CALENDAR	VIEW STATUSES
New calendar function allows you to plan, view and track orders in a single view, much like your Outlook calendar. You will be able to create, modify or cancel orders from one screen.	We have improved the visibility of transactions, simplifying the visuals surrounding how transactions are searched and displayed.
ADVANCED FILTERING	OPEN INVOICE
Filter through at the equipment level if necessary. Per your selection, the day’s accumulated Operations will appear at the top. The number of Operations with the Equipment total will appear at the bottom.	Want to know if you’ve paid your invoice? View open invoices on your new operational dashboard. Because payments are more and more dispersed or outsourced, we offer you traceability of your invoice status in our portal.
FAST	
<p>Increased speed. Through advanced hardware and the latest technology, myCHEP is working on a faster base platform to improve performance and to reduce the overall steps needed to complete standard tasks. With myCHEP, users can do their work in a more streamlined way.</p>	
PDF CONFIRMATIONS	STOCK BALANCE
Order/Collection Request forms are now generated. When your order status gets updated, your forms will too. If needed, you can go into the Calendar and reprint.	View CHEP equipment balance on your new operational dashboard. Because it matters, we are pushing your CHEP equipment balance to your screen, every day.
COPY ORDERS	DYNAMIC SEARCH
From anywhere on the Calendar view you can simply click on an existing Order that you would like to replicate or edit. In two clicks, you’re done!	Type in the first digits or letters of any item (e.g. postcode, plant code, town, etc.) in the unique field. The search will filter the results matching your criteria.
NOTIFICATIONS	ADDITIONAL FEATURES
Provides visibility to alerts on your new operational dashboard to better manage your account.	Bulk Loads - Improvements and Usability. Manage my Partners - Simplified Partner Management. Enhanced Corrections - Copy, Paste Usability.